Search Notes

Appli	ication	/Con	trol	No.

09/941,046 Examiner

Tamara L. Graysay

Applicant(s)/Patent under Reexamination

EITEL ET AL.
Art Unit

3623

10f3

SEARCHED							
Class	Subclass	Date	Examiner				
705	11	10/29/2005	TG				
:							

INTERFERENCE SEARCHED							
Class	Subclass	Examiner					

SEARCH NOTES (INCLUDING SEARCH STRATEGY)					
	DATE	EXMR			
consulted 101 panel (R.Weinhardt)	10/25/2005	TG			
DIALOG search - printout attached	10/27/2005	TG			
reviewed 17OCT2005 PLUS search	10/29/2005	TG			
EAST search - printout attached	10/29/2005	TG			
"	10/31/2005	TG			

Search Notes (continued)

DIALOG Search Strategy

Application No.	Applicant(s)	
09/941,046	EITEL ET AL.	
Examiner	Art Unit	
Tamara L. Graysay	3623	2 of 3

DATABASE(S):
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Full Text

⊠ 9: Business & Industry
⊠ 15: ABI/INFORM
⊠ 16, 160: PROMT, Gale
⊠ 20: Global Reporter, Gale

☑ 148: Trade & Industry Database, Gale

≦ 621: New Product Announcements/Plus, Gale
 ≦ 624: McGraw-Hill Companies Pubs Online

☐ 634: San Jose Mercury News

Software and Technology Oriented

NonFull Text

7: Social SciSearch

8: Ei Compendex
34, 434: SciSearch

□ 35: Dissertation Abstracts Online

94: JICST-Eplus – Japanese Science & Tech

☑ 475: Wall Street Journal Abstracts

S1 122659 TELEMARKET???

S311659666 PERFORMANCE

S4 5782133 MEASURE OR MEASURING OR MEASUREMENT

S5 5789462 TRAIN OR TRAINING OR TRAINED

S6 444 S1 AND (S3 (4N) S4) AND S5

S7 8791695 SCHEDUL??? OR APPOINTMENT??

13 S6 AND (S5(5N)S7) S8

10 RD (unique items)

S10 9 S9 NOT PY>2001

Search Notes (continued)

EAST Search Strategy

Application No.	Applicant(s)	
09/941,046	EITEL ET AL.	
Examiner	Art Unit	<u></u>
Tamara L. Graysay	3623 5 0	+7

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L2	11	("5025372" "5062103" "5239460" "5483444" "5586937" "5608785" "5689100" "5696702" "5779549" "5864616" "5907547").PN	US-PGPUB; USPAT; USOCR	OR	OFF	2005/10/29 17:53
L3	15	("4608638" "4694483" "4763353" "4815120" "4924488" "5210789" "5247569" "5299260" "5309513" "5317628" "5410724" "5499291" "5535256" "5561835" "5696811").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2005/10/29 18:16
SI	25	(US-6011792-\$ or US-6104801-\$ or US-6049779-\$ or US-6205492-\$ or US-5467391-\$ or US-5535256-\$ or US-5784452-\$ or US-5793861-\$ or US-5818907-\$ or US-5946375-\$ or US-6058163-\$ or US-6247142-\$ or US-5825869-\$ or US-5740238-\$ or US-5754639-\$ or US-5940497-\$ or US-6122365-\$ or US-5946387-\$ or US-5953332-\$ or US-5991395-\$ or US-6072864-\$ or US-5905792-\$ or US-5915011-\$ or US-5963632-\$ or US-5970065-\$).did.	USPAT	OR	OFF	2005/10/17 15:02

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
Sl	172	(705/11).CCLS.	USPAT	OR	OFF	2005/10/29 20:10
S3	0	(705/11).CCLS.	USOCR	OR	OFF	2005/10/29 18:28
S4	6	(705/11).CCLS.	ЕРО; ЛРО	OR	OFF	2005/10/29 18:28
S5	0	(705/11).CCLS.	DERWENT	OR	OFF	2005/10/29 18:28
S6	254	(705/11).CCLS.	US-PGPUB	OR	OFF	2005/10/29 20:20

Ref	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S11	0	supervisor and notify and telemarket and performance	USPAT	OR	OFF	2005/10/31 14:08
S12	712	supervisor and notify and performance	USPAT	OR	OFF	2005/10/31 14:09
S13	186	S12 and sales	USPAT	OR	OFF	2005/10/31 14:09
S14	181	S13 and display	USPAT	OR	OFF	2005/10/31 14:09
S16	102	S14 and (rank or sort)	USPAT	OR	OFF	2005/10/31 14:09